## Labor

# Automation

Waste

Profit

# Don't Automate Waste







Engineering Consulting Firm







**Greg Tomek** Manufacturing Projects Director



## <u>Our Goal</u>

## Improve Manufacturers' Performance

Product Development

**Supply Chain** 

#### **Operational Excellence**

#### Manufacturing Projects

Automation & Robotics





# **Dover 800 Customers**



#### **D** MERKUR. HOW IT OFTEN GOES



#### >We win!

- Costs saved
- Capacity increased
- Labor shortage solved
- Safety improved
- Efficiency increased





#### **D**MERKUR. EXAMPLE - ANONYMOUS MANUFACTURING COMPANY

> Problem:



Scientifically Calculated Prediction:



Customer Solution:



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#### **D** MERKUR. GOOD VS BEST

#### Good

- Real pain point
- Improved pain point
- ROI & other benefits



#### **Best**?

- Spend less?
- More positive impact?
- Problem remains?







"The first rule of any technology... is that automation applied to an efficient operation will magnify the efficiency.

The second is that automation applied to an inefficient operation will magnify the inefficiency."

#### -Bill Gates, Microsoft Founder



#### **D**MERKUR. WHAT IS AUTOMATION?

Augmentation or replacement of any manual tasks in part or in full



#### Traditional

- Robots
- Custom Machines
- Equipment



#### Simple

- Tooling & Jigs
- Storage & Racking
- Signage & Marking



#### Digital

- Supply Chain
- Scheduling
- Tracking & Feedback

#### **D**MERKUR. WHAT IS WASTE?

Unneeded or non-valued items or activities, from a Customer Perspective



#### **D**MERKUR. THE MERKUR APPROACH



#### **D**MERKUR. PHASE 1 - INITIAL EVALUATION

**Full Scope Development** 

Initial Evaluation



A Must Do Exercise

Clear Business Objectives/Goals

Breadth & Depth

- A few steps outwards
- Full process flows
- Be careful!

Tips:



#### **D**MERKUR. PHASE 2 – CURRENT STATE MAPPING



Current State Mapping



<u>Key Items:</u>

- 1 Target problem statement
- 2 Likely mapping of:
  - Material entry to final product
  - Production, Warehousing, & Information
  - 3 Document
    - Bottlenecks
    - Waste
    - Pains/Weakness
    - Strengths
  - 4 Don't fix too early!



#### **D**MERKUR. **PHASE 3.1 – PROCESS FUTURE STATE DEFINITION**



Focus Areas:

Process **Future State** 



- Target: Business Objectives/Goals
- Process Flow: Reduce Waste/Bottlenecks
  - Pure process before layouts & other
  - Customer Demand (Takt Time)

### Two Potential Outcomes: 1. No Automation Needed 2. True Automation Opportunities





#### **D**MERKUR. PHASE 3.2 – AUTOMATION FUTURE STATE DEFINITION



#### Automation Future State



#### **Automation Priorities**

- Bottlenecks (constant or at risk)
  - Not meet Takt time
  - Simple Operations
  - Aging or poor performing equipment
  - Ergonomics/safety
  - Repetitive/mundane
  - Information flow

#### Essential Waste

Non-Essential Waste (Pure Waste)







#### **D**MERKUR. PHASE 4 & 5 – PLAN & IMPLEMENTATION



Plan &

Implementation

#### > Typical Process:

- Plan (at start and throughout)
- Study, alternatives, & final solution
- Applying solution
- Start up & tweak



#### Prioritize & Categorize

- 1. Quick Wins: ok benefit; low effort/cost
- 2. <u>Medium Term</u>: good benefit; medium effort/cost
- 3. Long Term: excellent benefit; long effort/cost

#### **D** MERKUR. OUTSIDE THE BOX

OUTSIDE THE BOX



Automate at Appropriate Level

- Plan for Ripple Effects
- Product Redesign?

> Avoid General Project Failure Modes







#### **D**MERKUR. RESULTS - ANONYMOUS MANUFACTURING COMPANY

> Problem:



The Merkur Approach:



Original Customer Solution:



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### See us at booth #1647 (near the restaurants)